

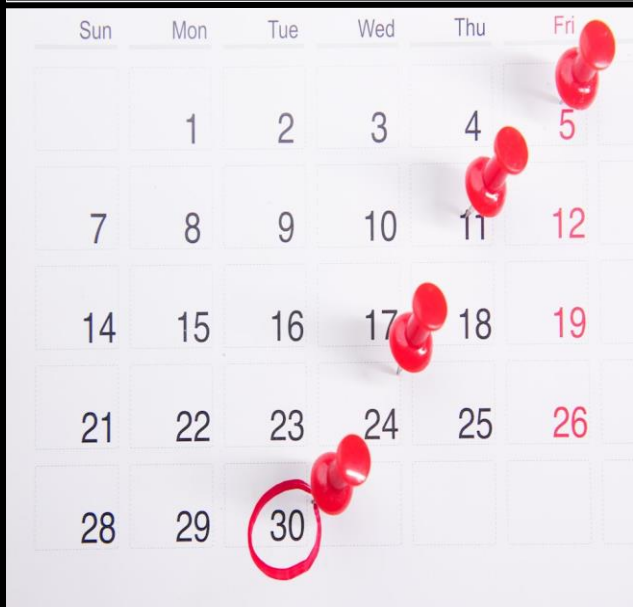
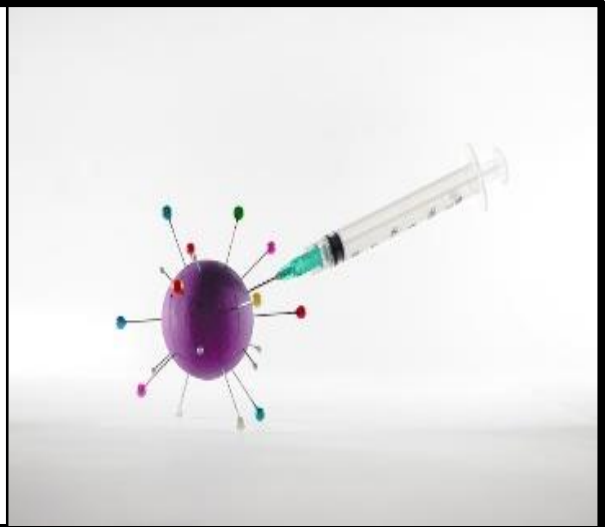
PATIENT NEWSLETTER

Measles Outbreak/Vaccination

Measles cases throughout the UK have been rising and the UK Health Security Agency has declared a national incident.

Two doses of the MMR vaccine are needed for maximum life- long protection and anyone can catch up on missed doses at any age, please contact the practice if you would like to book in for a MMR vaccine.

Remember, Measles is a serious illness, with one in five children who get the disease having to be admitted to Hospital for treatment,



Appointments

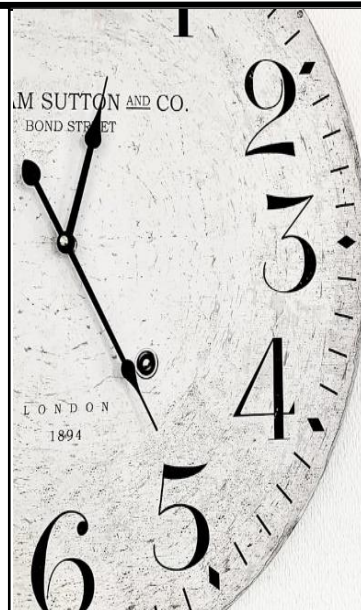
Unfortunately in April, 509 (8% of total) appointments were not attended.

If you are unable to attend an appointment please contact the practice to cancel so that we can offer this appointment to someone else and reduce wasted time.

Extended Hours Opening Times

Did you know? We are open weekends, our Astley-Dale branch is open every Saturday 9am-5pm.

We are also open on Wednesdays until 8pm at Astley-Dale.



Feedback

Feedback- Your feedback is important to us (Positive & Negative). There are multiple ways to pass feedback to us, you can do this whilst in one of our branches or on the phone, as well as using our practice website or sending us an email.

Bolton.communitypractice@nhs.net

Patient Participation Group

An alternative way to provide your feedback to the practice is joining our Patient Participation Group (PPG) which is currently recruiting.

If you would like to join our PPG you can do this by emailing the practice at Bolton.communitypractice@nhs.net or by informing our reception team who can pass on your details.

Patients from all branches and of all ages are welcome to join, we looking forward to seeing you at the next meeting!

Chronic Disease Management

If you have a long term condition such as Diabetes or Asthma/COPD, you will receive an invitation to book your annual review with the practice during your birthday month either by text or letter asking you to contact the practice or to book an appointment using a booking link.

If you have any concerns about your condition outside of your birthday month, please contact the surgery to request a review consultation.



Your Practice, Your Care, Your Health

Premises Update

Building works at the Horwich Health & Wellbeing Hub are progressing well.

We are hoping to move into the building in autumn 2024.

Find Us Online



When We Are Closed

Out of Hours Service: 0161 763 8940

NHS 111: <https://111.nhs.uk/> or call 111