

Bolton Community Practice – Patient Bulletin

3 August 2020

Issue 4

BOLTON COMMUNITY PRACTICE PATIENT ADVISORY GROUP (PAG)



Online Consultation Form

Accessing the Form

Go to
<https://www.boltoncommunitypractice.nhs.uk/>

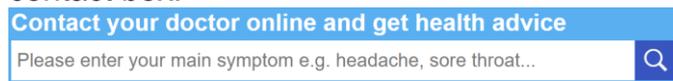
Select the green 'Online Consult' button on first page



On the next page 'Accept Cookies'

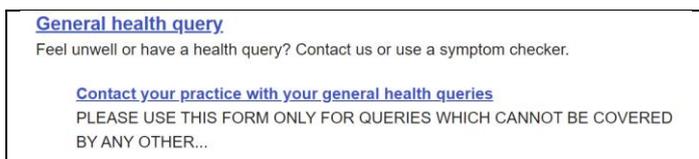


Then check the list of symptoms, if yours is not listed enter '*general health query*' in the contact box.



On next page select '*General health query*' then select '*Contact your practice with your general health query*', This brings up the online form.

Read 'Before you start' points, click [Start now >](#)



Tick the consent boxes and click [Continue](#)

Confirm that you do not have any coronavirus symptoms click **continue**. Check the next page and **continue** to complete the form.

Confirm if you have any of the listed red flag symptoms, if not tick '*None of the above*' click **continue**

Complete the first box with a description of your problem e.g. red blotchy nose and add as much other detail as requested. Enter '*GP Appointment*' in the fourth box, complete the final box. Click **continue**.

Complete the question about satisfaction with the online tool. Enter your score 1-5 (5 being the most satisfied). Click **continue**

Read the statement on the next page and tick the box. Click **continue**.

Complete all the details required by practice to respond to your query.

Check that all the details you have filled out throughout the form are correct.

Click '**accept and send information**'.

The practice should then receive your form and will generate a 'Form Submitted' response with your reference number **Please make a note of this number**.

Please note that the form refers to a 2 day response time. Currently BCP is responding on the same working day. If received in the practice opening hours

BCP Contact details (01204 463444)

BCP website:

<https://www.boltoncommunitypractice.nhs.uk/>

BCP email:

bolton.communitypractice@nhs.net

PAG Contact details

PAG email:

bcp.cic.pag@gmail.com