

Did you know?

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| 01. | Bolton Community Practice (BCP) does not have a practice boundary. |
| 02. | BCP has four branches (Astley-Dale, Ladybridge, Little Lever, and Market Surgery). |
| 03. | You can still visit your original practice and see your preferred doctor or nurse. |
| 04. | Waters Meeting Health Centre is open late every night of the week and on Saturday mornings. |
| 05. | All sites have wheelchair access bar Market Surgery. |
| 06. | You can attend different sites at different times. |
| 07. | You only need to remember one number 01204 463444. |
| 08. | You can request a new patient form from any branch OR by calling the central number. |
| 09. | New patients are offered a Health Check with the practice nurse. |
| 10. | BCP provides full range of primary care medical services. |
| 11. | Home visit service is offered to patients who are too unwell to make it to the practice. |
| 12. | If you need to go to hospital you will be given a choice of which hospital you wish to go to. |
| 13. | On the day (with duty doctor) / advance (preferred doctor/nurse) appointments can be requested. |
| 14. | You can request a double appointment (20mins) if single appointment (10mins) is insufficient. |
| 15. | A chaperone (member of staff of the same sex) service is available on request. |
| 16. | An interpreter service is available on request. |
| 17. | A telephone consultation service is available on request. |
| 18. | OOH (out of hours) options are available. |
| 19. | One site is kept opened on Wednesday afternoon for urgent appointments. |
| 20. | Repeat prescription can be ordered at the practice or by the local pharmacy and now ONLINE http://www.boltoncommunitypractice.nhs.uk/8.html |
| 21. | Staff list is available on the BCP website. |
| 22. | GP Rota is now available for patients to view on the BCP Facebook page. |
| 23. | You can ask to see your records, request a copy, copies of letters between health staff. |
| 24. | If you are having any transport difficulty call central number and ask for other available options. |
| 25. | You can CANCEL an appointment via text Text name,date of birth, date/time of appointment to 07787990884 |
| 26. | If you can't find the information you need ring the CENTRAL NUMBER Or Email bolton.communitypractice@nhs.net |