



Bolton Community Practice CIC



Patient Advisory Group

**MINUTES OF THE MEETING OF THE BCP PATIENT ADVISORY GROUP
WEDNESDAY 26th MAY 2021
VIA ZOOM**

PRESENT

PAG (Patient Advisory Group Members)

Bill Lawley	(Chair)
Kishor Gandhi	(Deputy Chair)
Mary Barrow	
Kathleen Delaney	
Norma Mason	
Sohema Patel	
Liz Williams	
Karen Worrall	

Bolton Community Practice

Sarah Webster	(Operations Manager)
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BCP Patients (Non-PAG Members)

None



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The Meeting was chaired by the Chair (Bill Lawley).

The Clinical Director had announced her retirement from BCP effective on 30th June 2021; there were glowing tributes paid to Dr Talbot for her determination continually to improve the experience of patients.

Anne never accepted second best in her insistence to ensure the wellbeing of her patients and the effective operation of Bolton Community Practice.

Dr Talbot's care, empathy and professionalism will long be remembered with affection.



Item No.		Action
1.	APOLOGIES Mary Meacher (PAG Member) Anne Talbot (Clinical Director)	
2.	MINUTES OF ZOOM PAG MEETING – 3 MARCH 2021 Noted.	
3.	MATTERS ARISING NOT OTHERWISE ON THE AGENDA. None.	
4.	APPOINTMENTS There was a general discussion about appointments, including the difficulty in making appointments. There was a situation where demand outstripped provision. The importance of patients' having face-to-face appointments with doctors was emphasised, as well as the requirement to provide review appointments. The Operations Manager agreed to arrange a report on proposals to recognise the importance of these issues.	
5.	YOUNG CARERS CROSSROADS YOUNG CARERS SERVICE IN BREIGHTMET This is a service, soon to be set up, which will give groups of young carers a chance to talk to one another about life as a young carer and share experiences. There will also be one-to-one sessions giving young carers the opportunity to talk about how things are going at home, and also identifying if help may be needed.	



Item No.		Action
6.	<p data-bbox="368 383 922 416">HORWICH HEALTH AND WELLBEING HUB</p> <p data-bbox="368 423 1316 577">Horwich residents have had their say on proposed plans to bring forward the development of a new Health and Wellbeing Hub, with an approximately 170-space car park, next to the New Leisure Centre, on Victoria Road, Horwich.</p> <p data-bbox="368 622 1088 656">92% of respondees were in favour of the development.</p> <p data-bbox="368 696 1316 958">NHS Bolton, Bolton CCG and Bolton Council sought the views of the Horwich community on the proposal to relocate GP services to a new Hub. The plans would see the relocation of two Horwich GP Practices: Bolton Community Practice and Pikes View Medical Centre, which would join up with Community Services from the Royal Bolton Hospital Foundation Trust to create an opportunity to merge health, wellness, and leisure services to the benefit of residents.</p> <p data-bbox="368 1003 1316 1115">The new Health Centre would provide a range of high-quality clinical services and treatment in a fully dementia friendly and accessible Centre.</p> <p data-bbox="368 1155 1316 1417">The joining of teams and integrated services would give patients seamless care with in-hub referrals to local voluntary and third sector organisations and services including mental health support, health visiting, occupational therapy, midwifery, podiatry and more. The Hub would be home to a primary care team of pharmacists, physicians, nurses and mental health practitioners offering a seven-day extended service in the heart of the community.</p> <p data-bbox="368 1462 1316 1574">The plans could also allow for some services such as MR scanning to be provided at the Hub rather than at the hospital, meaning that patients could be treated locally.</p>	
7.	<p data-bbox="368 1659 770 1693">LITTLE LEVER HEALTH CENTRE</p> <p data-bbox="368 1738 1316 1809">The Little Lever Health Centre remains closed notwithstanding PAG's continuing expressed concern at the lack of publicity.</p>	
8.	<p data-bbox="368 1854 730 1888">VACCINATION PRORAMME</p> <p data-bbox="368 1895 906 1921">25,000 people had now been vaccinated.</p>	



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9. Patient List Size

PATIENT LIST SIZE		
Date	Size	+ / -
01/02/2020	12960	
01/04/2020	13068	108
01/06/2020	13089	21
01/07/2020	13106	17
01/10/2020	13148	42
01/01/2021	13267	119
01/02/2021	13252	-15
01/04/2021	13340	88
01/05/2021	13388	48
01/06/2021	13413	25



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10. DATE, TIME AND PLACE OF THE NEXT PAG MEETING

The next meeting of the Patient Advisory Group will take place on:

Date: **WEDNESDAY, 7th July 2021**

Time: **14:30 – 16:30 hours**

Place: **VIA ZOOM**

Future Scheduled Dates are:

1st September 2021

3rd November 2021

Minutes Prepared by Bill Lawley

Minutes Formatted by Kishor Gandhi